RE: Rate Changes

City of Brandon Sewer Customers

As Collected by Greenfield Water Association

Dear Greenfield Community Resident:

As you should know, the City of Brandon provides sewer service to you because you are located within one (1) mile of the Brandon city limits, while Greenfield Water Association, Inc., only provides your water service. Greenfield Water Association does not set or determine your sewer rates, and does not keep your sewer bill payments. For convenience purposes, by agreement Greenfield Water Association simply sends a bill to you for Brandon's sewer service for collection along with the Greenfield Water Association water bill. Your payment for sewer service is forwarded to Brandon once it is collected from you.

Please by aware that the City of Brandon has notified Greenfield Water Association that the City of Brandon Board of Alderman has adopted new sewer service rates which apply to your sewer service and represent an increase in the rate at which Brandon has previously charged you for sewer service. The new residential sewer service rates charged by the City of Brandon to you will be the following:

\$16.18 per 1,000 gallons (Residential Sewer (\$7.43) and West Rankin (\$8.75) per 1,000 gallons) plus

Residential Base Rate of \$14.77 per month

Also, the City of Brandon has a grievance procedure/adjustment policy for its customers who dispute sewer service charges of the City of Brandon. A copy of the current Grievance Procedure/Water & Sewer Adjustment Policy for the City of Brandon is enclosed with this letter. The telephone number for the Public Works Department for the City of Brandon is 601-824-4579. Disputes regarding sewer service charges of the City of Brandon should be directed to the City of Brandon, not to Greenfield Water Association.

So that there is no confusion about your charges for sewer service, please understand that your sewer service rate was determined and increased by the City of Brandon, and <u>not</u> by Greenfield Water Association. Greenfield Water Association currently charges the rate of \$8.75 per 1,000 gallons for sewer service to its residential customers who are not charged by the City of Brandon for sewer service. More information may be found on our website at greenfieldwaterassn.myruralwater.com.

We appreciate your understanding during this time of adjustment to the new sewer service rates established for you by the City of Brandon.

Sincerely,

s/ Johnny Jones, President

Greenfield Water Association, Inc.